

Moamen Fawy Sayed Ali

Strategic Advisor | Digital Transformation | Government & Enterprise Operations

📍 Cairo, Egypt

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Professional Summary

Senior Executive with over **28 years of experience** in operations leadership, digital transformation, and business development across the **government and private sectors** in the UAE and Egypt.

Proven track record in managing **large-scale operations**, leading teams of **80+ professionals**, and overseeing budgets exceeding **AED 5 million**. Successfully delivered strategic initiatives that enhanced **government performance, customer experience, and operational efficiency**, while optimizing costs and driving institutional excellence.

Expert in:

- Smart Government Transformation
- Business Strategy Alignment with National Agendas
- High-Performance Team Development
- Operational Excellence & Process Optimization

Certified trainer and international assessor, passionate about **developing future leaders** and driving **sustainable organizational growth**.

Currently seeking **senior leadership roles** to drive digital innovation, institutional excellence, and smart transformation.

Advisory & Committee Experience

- Former Member – Smart Transformation Strategy Committee, Ras Al Khaimah Government
- Former Member – HR Strategy Committee, E-Government Authority
- Former Member – Sustainable Environment Committee, Ras Al Khaimah Government
- Former Member – Digital Government Platform Development Committee
- Former General Coordinator – Government Initiatives

- Former Representative – Ras Al Khaimah E-Government at Municipality
 - Certified Trainer in Smart Transformation & IT Skills
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Professional Experience

CEO & Co-Founder

Platform Business Solutions – Cairo, Egypt

📅 Feb 2021 – Feb 2024

- Led company establishment, including **feasibility studies and strategic planning**
 - Developed **budgets, policies, partnerships, and investment strategies**
 - Built organizational structure and recruited key talent
 - Oversaw procurement of systems, tools, and operational resources
 - Directed cross-functional teams (Finance, HR, Operations, Marketing)
 - Represented company in **strategic partnerships, negotiations, and conferences**
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IT Manager / Head of IT Systems

Julfar Consulting – Cairo, Egypt

📅 Jul 2018 – Aug 2020

- Established **IT infrastructure and data center operations**
 - Managed connectivity between Egypt and UAE offices
 - Developed IT strategy, budgets, and risk management plans
 - Led system performance monitoring and improvement initiatives
 - Coordinated with departments to identify and implement technical solutions
 - Supervised IT team performance, training, and development
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IT Director & Government Representative


Ras Al Khaimah Municipality – UAE

📅 Mar 2016 – May 2018

- Led digital coordination between Municipality and E-Government Authority
- Managed **government network connectivity and integration**
- Oversaw infrastructure, data center, and IT operations
- Directed IT budgeting, performance reporting, and risk management
- Led system enhancements and digital transformation initiatives

Project Manager


Ras Al Khaimah E-Government Authority – UAE

 2012 – 2016

- Developed project plans, timelines, and resource allocation
- Managed project scope, cost control, and risk mitigation
- Led teams to ensure delivery of high-quality outcomes
- Provided executive reporting to stakeholders
- Ensured alignment with timelines, quality standards, and objectives

Assistant Manager – Administrative & Technical Affairs


Ras Al Khaimah E-Government Authority – UAE

 2010 – 2012

- Managed executive scheduling, reporting, and communications
- Oversaw documentation, archiving, and administrative processes
- Supported IT operations and system administration
- Ensured data security and system updates
- Prepared performance and financial reports

IT Operations Supervisor


Ras Al Khaimah Government – UAE

 2008 – 2010

- Managed IT infrastructure and network operations
- Oversaw budgets, performance, and system enhancements
- Coordinated with government entities for connectivity

Senior Technical Support Supervisor

Ras Al Khaimah Government – UAE

 2002 – 2008

- Led support teams and ensured service quality
- Resolved complex technical issues
- Improved service processes and user satisfaction

Technical Support Specialist

📅 1996 – 2001

- Provided IT support (onsite & remote)
- Installed and maintained systems and networks
- Managed Active Directory and cybersecurity basics

Education

Bachelor of Business Administration (Production & Industrial Management)
Cairo University – Egypt

Core Skills

Technical:

- Digital Transformation & Smart Government
- ERP / CRM Systems
- IT Infrastructure & Data Centers
- Network & Systems Management
- E-Government Platforms

Leadership:

- Strategic Planning
- Operations Management
- Team Leadership (80+ staff)
- Performance Optimization
- Problem Solving & Decision Making

Languages

- Arabic: Native
 - English: Advanced
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Certifications (Selected)

- Certified Professional Trainer
 - ISO 9001 & ISO 19011 Internal Auditor
 - Project Management Certification
 - Government Excellence Programs
 - Strategic Planning & KPI Management
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Interests

- Volunteering in education & training
- Sustainability & environmental initiatives
- Cycling & outdoor activities
- Writing & photography