

Abdallah Gamal

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Address: Cairo

Date of Birth: 6/8/2003

Military Status: Exempted

Professional Summary

I am a proactive communicator with proven interpersonal skills and experience working in diverse teams. I have strong problem-solving abilities and provide high-quality customer service while working effectively under pressure.

Education

Bachelor of Languages and Traditions (2021 – 2025)

Experience

Salesperson – Curva (Sports Clothes)

- Assisted customers in selecting suitable sportswear and products.
- Provided product information and recommendations.
- Managed sales transactions and customer inquiries.
- Built strong relationships to encourage repeat purchases.

Call Center Agent – Etisalat UAE

- Handled customer inquiries via phone, email, and chat.
- Resolved issues related to orders, payments, and services.
- Delivered accurate information while meeting performance targets.
- Worked efficiently under pressure.

Skills

Communication, Teamwork, Computer Literacy, Responsibility & Accountability, Working Under Pressure

Languages

Arabic: Native

English: B2+